

SPEED LIMIT

15

MPH*
*Unless otherwise posted

SAFETY RULES & REGULATIONS

- PPE required at all times: Protective Eye Glasses; CL2 Reflective Vest; Closed-toe Shoes
- Obey all terminal signs
- IANA-registered CDL required
- No passengers
- Park vehicle before using electronic devices
- Use headlights and emergency flashers
- Seatbelts required
- Turn off engine when exiting vehicle
- Ensure tracks are clear prior to crossing
- No pull-through parking
- No backing up in lanes
- Perform tug test
- Yield to all ramp equipment
- Dispose of all trash prior to arrival
- Report all damage incidents to terminal

KEY ACTIONS FOR SUCCESS

PRE-ARRIVAL – FIRST TIME

- Verify CDL credentials
- Register in the IANA/UIIA Intermodal Driver Database – uiia.org
- Download the ShipCSX app from Google Play or the Apple Store and verify billing
- Access the XGate app and plan all in-gate/out-gate moves

PRE-ARRIVAL – ONGOING

- Verify billing in ShipCSX.com
- Ensure information integrity

ARRIVAL

CAUTION: Enter through the in-gate portal no faster than 5 MPH

XGATE

- XGate mobile applications users only
- Have in-gate mission code ready to scan
- After scanning in-gate QR code, follow mission as directed
- For assistance, use the phone located inside the Driver Assistance area to be directly connected with a terminal representative

SSK IN-GATE

- Ensure information integrity
- Enter CDL, Container Number, Chassis, Seal and Booking Numbers
- Press “NO” on Keep Chassis Prompt
- Follow directions on J1/Mission Ticket or as provided by kiosk
- Retain J1/Mission Ticket for out-gate
- For assistance, use the phone located inside the Driver Assistance area to be directly connected with a terminal representative

ROADABILITY

- Drivers with equipment issues should proceed to roadability area

DEPARTURE

XGATE

- Must use XGate on out-gate if used for in-gate
- Wait for driver ahead to clear
- Enter XGate portal at 5 mph, maintain constant and consistent speed
- Scan out-gate QR code
- For assistance, use the phone located inside the Driver Assistance area to be directly connected with a terminal representative

SSK OUT-GATE

- Must use SSK on out-gate if used for in-gate
- Travel in designated SSK lane
- Verify and have Container, Chassis, Seal, Pickup and Booking Numbers
- For assistance, use the phone located inside the Driver Assistance area to be directly connected with a terminal representative

ADDITIONAL RESOURCES

CSXINTERMODALTERMINALS.COM

XGate registration instructions, user guide and FAQs



Scan QR Code to download the XGate app

Drayman are required to comply with all safety rules in the **Drayman Safety Rulebook**

Review the **Drayman Safety Brief** for rules and policies to operate safely on a CSX intermodal facility

Knowledge of CSX Intermodal Terminal rules are the responsibility of each individual drayman

SHIPCSX.COM

Check billing, storage, reservation information and container locations

CSX INTERMODAL
TERMINALS

3588 Paul R Lowry Road | Memphis, TN 38109

MEMPHIS

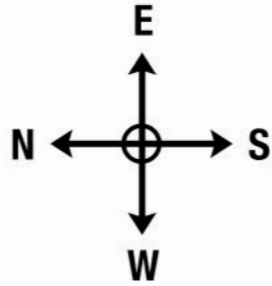
DRAYMAN GUIDE



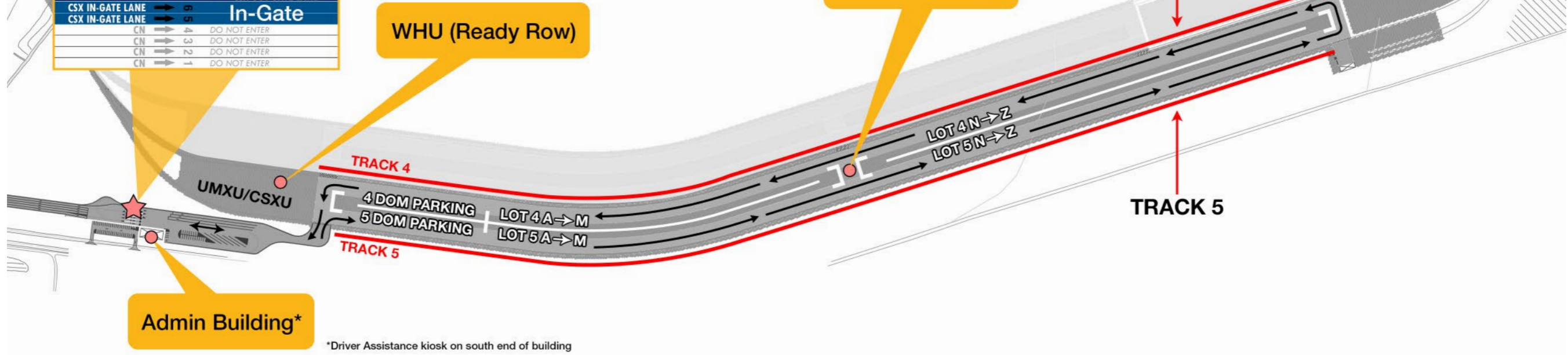
CSX INTERMODAL
TERMINALS

MEMPHIS, TN

3588 Paul R Lowry Road
Memphis, TN 38109



| | | |
|----|---|-------------------|
| 12 | ↑ | CN |
| 11 | ↑ | CN |
| 10 | ↑ | FUTURE LANE |
| 9 | ↑ | FUTURE LANE |
| 8 | ↑ | CSX OUT-GATE LANE |
| 7 | ↑ | CSX OUT-GATE LANE |
| 6 | ↓ | CSX IN-GATE LANE |
| 5 | ↓ | CSX IN-GATE LANE |
| 4 | ↑ | DO NOT ENTER |
| 3 | ↑ | DO NOT ENTER |
| 2 | ↑ | DO NOT ENTER |
| 1 | ↑ | DO NOT ENTER |



*Driver Assistance kiosk on south end of building

TERMINAL-SPECIFIC PROCESSES

MEMPHIS, TN

OPERATING PROCESS

- Obey all posted speed limit and traffic signs.
- Draymen must enter the correct lanes to receive service from CSX – do not attempt to in-gate through CN lanes:
 - Lanes 5 and 6 are designated for CSX in-gate traffic
 - Lanes 7 and 8 are designated for CSX out-gate traffic
- Ramp equipment has right-of-way.
- Park in area indicated on app or ticket.
- Bolster should be even with yellow line.
- Draymen must shut off their engine and exit their vehicle to receive service at Roadability.

IN-GATE

- Use Drive-up or Walk-up kiosks to process mission.
- For severely damaged equipment, go directly to Roadability.
- Remove and properly dispose of zip ties.

LIVE LIFT PROCESS

- Do not pull forward until directed to do so by crane operator.
- Draymen must ensure all pins/twist locks are unlocked and open prior to lift in the transfer spot (TTR TS).
- If draymen are getting their container mounted, they must ensure the pins are pulled in the open position.
- Draymen must remain in their cab at all times during live lifting.
- After your container has been mounted, all pins/twist locks need to be in the locked position and zip ties secured before proceeding to out-gate.

OUT-GATE

- Using the XGate app, draymen are responsible for verifying they have the correct units.
- Out-gate portal uses cameras to verify unit numbers.
- Do NOT back out of the out-gate lane.

DRIVER ASSISTANCE

Report to the Driver Assistance kiosk at the south end of the Admin Building for assistance.